

Living & Working Fast Facts

LOCATION

Situated in the South Pacific Ocean, 900km north-east of Sydney, New South Wales. Lord Howe Island is a small, breathtakingly beautiful island, just 11km long and 2.8km at its widest point. Included on the UNESCO World Heritage List in 1982, the Island is bordered by a reef-fringed lagoon, rolling surf, and the world's southern most coral reef. Lord Howe Island has been settled for 150 years but today remains largely unspoilt. About 75 per cent of the island and its islets are preserved as permanent national / marine parks.

SUSTAINABILITY

Capella is committed to minimising its environmental footprint. Lodge management collaborate closely with the Lord Howe Island Board to implement management policies in keeping with the destination's World Heritage listing. The architectural design of the lodge takes advantage of its sub tropical climate and does not require air conditioning. The lodge employs a solar powered hot water system, supported by a LPG booster facility and captures up to 50% of all its water needs in rainwater tanks. Electric vehicles are used for guest needs and complemented by a "fleet" of mountain bikes, which are the primary source of transport around the island.

CLIMATE

The subtropical maritime climate produces warm summers and mild winters. Daytime temperatures range from about 25-28°C in summer and 18-22°C in winter. Generally, conditions are appropriate for swimming between September and May. Walking, hiking and many other activities are enjoyed year-round. The climate is often likened to perpetual spring.

GETTING THERE

Lord Howe Island is a 2 hour flight from either Sydney or Brisbane with Qantaslink who operate a 32 seat Boeing Dash 8 aircraft to the Island. A 14kg luggage limit per person applies on all Lord Howe Island flights. A fortnightly supply vessel operated by Lord Howe Island sea freight transports all operating supplies from Port Macquarie, NSW, and staff are welcome to transport personal belongings to the Island on this vessel at their own cost.

The most economical way to get belongings and supplies to the Island is via the government subsidised Australia Post service. Simply address items attention to yourself C/- Capella Lodge PO Box 59 Lord Howe Island NSW 2898. If you have urgent items then Express Post will ensure they come via the plane rather than the ship.

MARKET PROFILE

Capella's target market is predominantly discerning guests seeking an active boutique island experience. Many family groups visit the Lodge throughout school holiday periods and there is a high number of return guests to the Lodge each year.

Tariffs at the Lodge range from \$650 to \$1350 per person twin share and include both breakfast and dinner, all non alcoholic drinks, sunset drinks with canapés, dinner wines and bicycles.

The peak season on the Island is from October to May. Capella Lodge closes for the month of July.

WORKING AT CAPELLA

The team at Capella is small and unique. Whilst job descriptions are provided to individuals, it is a team effort that makes the Lodge operate effectively.

There is good opportunity to work in all areas of the operation. The most common roles are within the areas of Food and Beverage, Housekeeping, Maintenance/Grounds and Administration. The petite Capella Spa also provides opportunities for Spa Therapists.

LIVING AT CAPELLA

Furnished single accommodation is provided to all staff on site at the Lodge. The accommodation which includes three meals a day is valued currently at \$350 per week.

Mobile phones do not work on Lord Howe Island, however, there is a telephone in the staff room (you will need a phone card) and pay phones on the island.

Internet access is available in our staff room (free of charge) and at the Lord Howe Island Visitor Centre through its site kiosk.

If you need to forward your mail, then simply address to Capella Lodge PO Box 59 Lord Howe Island NSW 2898.

EATING & DRINKING

Staff meals are provided in the staff room. Breakfast is self serve with toast, cereal, coffee and tea, and occasional hot items. A light lunch is served in the staff room. (12pm daily). Dinner is a more substantial meal with the opportunity for BBQ nights also (5.30pm daily). Staff are welcome to eat at the Capella Lodge Restaurant with the permission of the Lodge Managers (charges apply). There are several other restaurants and cafes on the island as well as two general stores for supplies. Whilst there is no "Pub" as such the Lord Howe Island Bowling Club is the place for a night out on the island.

LORD HOWE ISLAND - ACTIVITIES

There are fantastic activity options on Lord Howe Island. There are staff mountain bikes at the Lodge and you are also welcome to bring your own. Many of our staff are keen surfers, anglers, scuba divers or walkers.

Island activities include: surfing, swimming, scuba diving, snorkelling, kayaking, world class sport fishing, bird watching, bush walking, mountain climbing, hand feeding fish, environmental tours, cycling, golf, tennis, bowls, scenic flights, boat cruises, glass bottom boat excursion and bus tours. Most operators will give you a staff discount.

A TV and DVD player are located in the staff room with a library of movies to watch (there is also a DVD and video rental system on the Island).

LORD HOWE ISLAND - BUSINESS

As a small community many services are provided on the Island. There are branches of the Commonwealth and Westpac banks, a post office, doctor, small hospital, visitor centre, primary school and Anglican, Catholic and Seventh Day Adventist churches. Note that a dentist only visits on rotation so it's advisable to get a full check up and any procedures completed prior to your arrival.

Two general stores supply all the essentials you could possibly want (at a little bit more than prices on the mainland).

There are EFTPOS facilities at many of the local shops and an ATM at the Bowling Club. We suggest that you are registered for Internet Banking as this makes it easier for you to pay any bills and transfer funds.

TIME OUT

QantasLink provides discounted staff flights from the Island to Sydney and Brisbane that can be booked at their office on Lord Howe. At times they will offer seasonal specials also. It is also worth checking for the latest deals on line at qantas.com.au. Annual leave is usually scheduled for the month of July when the Lodge is closed but with the appropriate notice and dependant on occupancy it is usually possible to arrange a few days off to attend special occasions or events.